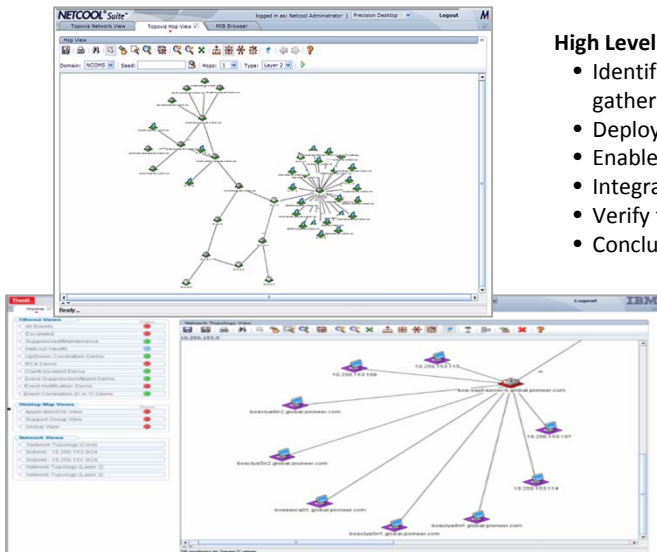


## Migrating from Tivoli NetView to Network Manager

IBM Tivoli NetView customers have an excellent opportunity to migrate their monitoring solution to IBM Tivoli Network Manager. Acquired as part of the Netcool suite, Precision was improved and rechristened Network Manager. This next generation application has tight integration with OMNibus, which itself supplants Tivoli Enterprise Console (TEC) as the core of the Tivoli monitoring suite.

Now is the time to take advantage of IBM's cost-effective migration options and recognize the true potential of network management, event correlation and root cause analysis.

Discovery	Layer 2 and 3, LAN and VLAN, BGP, OSPF, MPLS, VPN
Monitoring	ICMP and SNMP are integrated
GUI	Web-based GUI via Tivoli Portal with single sign-on and seamless navigation between products
Events	Tight bidirectional integration with OMNibus to enrich events with topology and root cause analysis
Root Cause Analysis (RCA)	Uses Layer 2 and 3 data as well as intra-device containment; symptom events are linked with root cause events for identification and severity modifications
Event Correlation	Enriches events from topology CIs and RCA; OMNibus and Impact provide versatile correlation at multiple touchpoints and integrations with external data sources.
Reporting	Many predefined, ready to use reports using built-in Tivoli Common Reporting for assets, technology analysis, short-term performance diagnostics, and troubleshooting.
Product Integration	Strong integration with legacy Netcool products and new Tivoli products



### High Level Methodology

- Identify network element discovery scope and access configurations; gather discovery, polling, and topology visualization requirements
- Deploy Network Manager in parallel with NetView
- Enable the Root Cause Analysis (RCA) engine in Network Manager
- Integrate with monitoring environment
- Verify the replication of existing feature sets, conduct knowledge transfer
- Conclude transition to Network Manager

Softential has extensive experience with Network Manager dating back to its inception and via many successful deployments. Our Network Manager customers include service providers, financial companies, government and military entities across North America. Softential can partner with your organization and apply our proven deployment methodology of the Tivoli Netcool suite. Network Manager holds many advantages over NetView and this prevailing technology can rapidly improve your situational awareness and efficiency.



We **partner** with customers and prime integrators throughout engagements, **architect** best-of-breed turnkey solutions during the initial phase, **deploy** using best-in-class products based on a flexible cost pricing model and **maintain and enhance accounts over time** by providing superior care.

Tivoli/Netcool partners since 2000

Headquartered in Herndon, VA (DC Metro)  
Offices in New York City  
Philadelphia PA  
Atlanta GA  
Greenville, SC

40+ US-based engineers and consultants

Proven architect and delivery teams

Business Service Management and  
IT Infrastructure Management solution experts,  
with 155+ deployments

Unparalleled Tivoli Product knowledge

Premiere AAA Accredited IBM partner

Authorized IBM Support Partner : Tier 1 and Tier 2

24x7 Helpdesk with Tier 1 and Tier 2 support

Over 55 current Netcool customers

Depth of expertise

Breadth of experience

Critical Mass of resources

Ability to scale for projects

Responsiveness and sense of urgency

**GSA Contract**

GS-35F-0202V

**CAGE CODE**

1VU45

**SIC Codes**

7371, 7373,  
7376, 7379

**DUNS**

059632153

**TIN**

54-2009032

**NAICS Codes**

541511, 541512,  
541513, 541519

**Contact**

Luke Hindman, General Sales

[Luke.Hindman@softential.com](mailto:Luke.Hindman@softential.com)

864-420-9755

