

Migrating from TEC to OMNIBus

IBM's acquisition of the Netcool Suite and its subsequent absorption into the Tivoli Suite has created a compelling reason for existing Tivoli Enterprise Console customers to take advantage of the advanced feature set and increased functionality that is the hallmark of Tivoli Netcool.

The multiple layers of correlation and intelligent event handling of TEC migrated into the robust, efficient architecture and elegant High Availability of OMNIBus provide customers with a win-win situation.

Planning a successful migration from TEC to OMNIBus can seem daunting at first glance, but Softential's experienced engineers have created a proven logical methodology designed to deliver Netcool functionality quickly. The lynchpin for any efficient migration is to first understand the existing environment and critical services. Assessing the and documenting the existing TEC deployment includes investigating many facets:

Host configuration

- Hardware specifications
- Operating system preferences

Assessing the current deployment

- Identify event sources
- Identify event requirements
- Identify device changes needed

Assessing the current rules logic

- Understand and classify TEC rules
- Understand and classify barroc rules

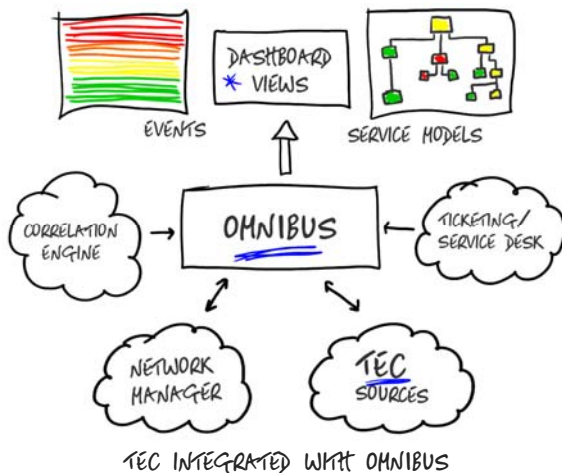
Research HA and DR requirements

Identifying key functionality

- Identify key features of User Interfaces
- Identify key tools and toolkits in use
- Document third party integrations
- Document customizations

Business Justification research

- Help provide high level business case
- Provide a Rough Order of Magnitude (ROM)



Once the research has completed an architecture review helps our clients understand their options for leveraging the body of work already in place. While a complete "rip and replace" approach may suit some clients, the majority prefer to retain valuable logic that has been developed over many years. One strategy to accomplish this goal is to transform TEC into a discrete event source itself that feeds data into OMNIBus. The Tivoli Enterprise Portal acts as a visualization tool for OMNIBus, providing displays that TEC administrator and operators are familiar with, allowing for quick daily use of the tools.

We **partner** with customers and prime integrators throughout engagements, **architect** best-of-breed turnkey solutions during the initial phase, **deploy** using best-in-class products based on a flexible cost pricing model and **maintain and enhance accounts over time** by providing superior care.

Tivoli/Netcool partners since 2000

Headquartered in Herndon, VA (DC Metro)
Offices in New York City
Philadelphia PA
Atlanta GA
Greenville, SC

40+ US-based engineers and consultants

Proven architect and delivery teams

Business Service Management and
IT Infrastructure Management solution experts,
with 155+ deployments

Unparalleled Tivoli Product knowledge

Premiere AAA Accredited IBM partner

Authorized IBM Support Partner : Tier 1 and Tier 2

24x7 Helpdesk with Tier 1 and Tier 2 support

Over 55 current Netcool customers

Depth of expertise

Breadth of experience

Critical Mass of resources

Ability to scale for projects

Responsiveness and sense of urgency

GSA Contract

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SIC Codes

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7376, 7379

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